



# Newcomers' Reference Sheet

*The businesses, vendors, and services listed in this document are suggestions based on our collective experiences. They are not endorsements.*

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## QUICK LINKS

<a href="http://www.virtualvienna.net">www.virtualvienna.net</a>	English language guide to living in Vienna, resources, community
<a href="http://www.wien.info">www.wien.info</a>	Online travel guide for Vienna in many languages; events/activities happening now
<a href="http://www.awavienna.com">www.awavienna.com</a>	Living in Vienna info, organized outings from English-speaking women's community
<a href="http://www.viennaexpats.com">www.viennaexpats.com</a>	Resource guide specifically for expats in Vienna
<a href="http://www.austria.info.at">www.austria.info.at</a>	Official Austrian travel site in many languages
<a href="http://www.wetter.at">www.wetter.at</a>	Weather in Austria (in German but pictures help!)
<a href="http://www.wienerlinien.at">www.wienerlinien.at</a>	Vienna public transportation info and online ticket buying, available in English but lots more info on German version
<a href="http://www.city-kids.at">www.city-kids.at</a>	What's happening for kids, kid-related news
<a href="http://www.viennababiesclub.com">www.viennababiesclub.com</a>	A support network for pregnant women and those with small babies, and a resource for parents with kids under 12 – a lot of free information on their website (English)
<a href="http://www.vienna4u.at/shoppingmalls.html">www.vienna4u.at/shoppingmalls.html</a>	Guide to the shopping malls in Vienna
<a href="http://www.viennatimes.at">www.viennatimes.at</a>	Online news
<a href="http://www.austriantimes.at">www.austriantimes.at</a>	*The Vienna Review English newspaper can also be delivered
<a href="http://www.viennareview.at">*www.viennareview.at</a>	monthly to your home
<a href="http://trivienna.wordpress.com">http://trivienna.wordpress.com</a>	An unofficial resource for living in Vienna, developed by the American Tri-Mission Community.

## REFERENCE GUIDES

### PUBLIC TRANSPORTATION

<http://www.wien.info/en/travel-info/mobile/applications/public-transport>

### BABYSITTERS

The PTF has compiled a list of babysitters from our community. Request a copy by emailing the Villa Receptionist at [receptionist@ais.at](mailto:receptionist@ais.at). *To protect the private information of our students, this list is only available to AIS families by request. It is not posted online.*

### BOOKS

Places to borrow	AIS Elementary Library AIS Secondary Library
Places to buy	AIS Teachers' Lounge (All books €1. Proceeds benefit AIS Strings) Stoger Buch (happy to order books in English upon request) Obkirchergasse 43, 1190 Wien Thalia Bookstores (happy to order books in English upon request)

[Living in Vienna](http://www.awavienna.com), a reference book from the American Women's Association Vienna, available at <http://www.awavienna.com>

### CENTERS

Expat Center Vienna	<a href="mailto:www.expatcenter@at">www.expatcenter@at</a> Schmerlingplatz 3, 1010 Wien 0043 · 1400 · 086 · 949
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## COMMUNICATIONS

Austrian Country Code	43
Vienna City Code	(0) 1
When calling Vienna from abroad	+43 1...

Landline telephone numbers start with 01.

Cellphone (*Handy*) numbers start with 0.

Telekom Austria (A1) and UPC Chello are the most popular cable/TV/Internet providers.

## DOCTORS

For a complete Reference Guide of Recommended Physicians, see  
[https://www.ais.at/uploaded/parents/health\\_information/List\\_of\\_Physicians.pdf](https://www.ais.at/uploaded/parents/health_information/List_of_Physicians.pdf)

### OTHER USEFUL SITES

Doctors by specialty, district, and insurance

[www.wien-vienna.at/index.php?ID=842](http://www.wien-vienna.at/index.php?ID=842)

<http://www.docfinder.at/>

<http://www.praxisplan.at/>

List of Night Pharmacies (Nacht Apotheke)

<http://www.wien-vienna.at/nachtapotheken.php>

## CLASSIFIEDS

[www.herold.at](http://www.herold.at)

Austrian Yellow Pages, now available in English

<http://php.ais.at/ads>

Community advertisements posted on AIS school website. Free to post.

[www.willhaben.at](http://www.willhaben.at)

Similar to Craigslist in the United States. Find thousands of used/recycle items at affordable prices

## SHOPPING

### SHOPPING MALLS/STREETS

- |                     |  |
|---------------------|--|
| Q19                 | Small mall with large Interspar grocery and other stores including H&M, Reformhaus and DM, 2- hour free parking.<br><b>Public Transport:</b> 10A, 11A, 38A.  |
| DonauZentrum.       | Larger shopping mall. American brand Hollister is here.<br><b>Public Transport:</b> U1   |
| G3 Geradsdorf.      | New shopping mall.<br><b>Public Transport:</b> U6 -There is a shuttle available from here to the mall  |
| Mariahilfer Strasse | Vienna's longest street running from Museums Quartier to Westbahnhof and the hot spot for popular stores including Humanic, Blaumax, H&M, Mango, Zara, Starbucks. Clothes, shoes, electronics, jewelry, sporting brands, and restaurants.<br><b>Public Transport:</b> U2, U3, U6 |
| Avion Shopping Park | Larger mall with an IKEA. Located in Bratislava and open on Sundays.<br><a href="http://www.avion.sk/en-gb">http://www.avion.sk/en-gb</a>  |
| Parndorf            | Outlet mall with 150 shops just 30 minutes from Vienna city center via Motorway A4.<br><a href="http://www.mcarthurglen.com/at/designer-outlet-parndorf/en">www.mcarthurglen.com/at/designer-outlet-parndorf/en</a> .  |

## **GROCERIES\***

InterSpar	Large chain grocery store. Sells food, household items, toys, health and beauty supplies, home décor, school supplies, multi-media, etc. EuroSpar, GourmetSPar, SparExpress - smaller branches of InterSpar
Merkur	Large chain grocery store. Offers free membership.
Billa	Large chain grocery store. Relatively cheap prices and offers free membership.
Hofer/Lidl	Stores selling groceries at very low prices. Offer music, household items, clothes, shoes, etc. Sales change every week.

## **Specialty Foods\***

Bobby's Foodstore	British and American foods including US baking products Schleifmuhlgasse 8, 1040 Wien
Casa Mexico	Fresh tortillas and other Mexican foods Siebensterngasse 16A, 1070 Wien
Denn's	Organic market Landstraße Hauptstraße 37, 1030 Wien Lindengasse 13, 1070 Wien
Meinl am Graben	A tourist attraction in itself, plus an extensive selection of International foods Graben 19, 1010 Wien
Metro	Similar to Costco in the United States. Membership or friend with membership required Landwehrstraße 6, 1110 Wien (Simmering) Metro-Platz 1, 2331 (Vösendorf)
Prosi	Asian, African, and Latin American food store. Exotic food products from around the world Wimbergergasse 5, 1070
Reformhaus	Similar to a Health Food store. Sells food for special diets (gluten-free, dairy-free, etc.) Albert-Schweitzer-Gasse 6, 1140 Wien Grinzinger Strasse 112, 1190 Wien Wagramer Strasse 81, 1220 Wien

*\*Be prepared to bag your own groceries and don't expect anyone to take anything to your car.*

## **HEALTH & BEAUTY/DRUGSTORES (NOT PHARMACIES)**

Bipa	Basic chain drugstore for all health and beauty needs.
DM	Same as Bipa, but they also have a small selection of organic, healthy packaged foods.
Müller	Variety store offering perfume, toys, stationary, multi-media, household décor, health and beauty supplies.

## HOME DÉCOR/HOME IMPROVEMENT

Ikea	Sells furniture and almost everything you need for your home
Kika, XXX Lutz, MOMA	Many items for home décor and kitchen plus furniture
Depot, Interio and Butlers	Mostly items for home décor and kitchen
Saturn, Media Markt, Niedermeyer	Electronics, household appliances
Bauhaus/Baumax, OBI	Large home improvement stores

## ARTS AND CRAFTS SUPPLIES

Bösner	The bigbox mothership of supplies Unter der Kirche 4, 1110 Wien
Creatopia	Small, and owner speaks English Gentzgasse 109, 1180 Wien
Müller	Variety store offering crafts, perfume, toys, stationary, multi-media, household décor, birthday party and health and beauty supplies.
Thalia	Bookstore. Small selection of high quality art supplies.

## SCHOOL SUPPLIES

Libro	Small store but extensive variety of school/office supplies.
Pagro Diskont	Larger store and also sells a wide variety of school/office supplies
Thalia and Interspar	Stores that do not specialize in school supplies, but usually offer some

## PRESCRIPTION AND OVER-THE-COUNTER MEDICATIONS

Pharmacy (Apotheke) in your district. Outside of business hours and on Sundays/Holidays there is one Apotheke open per district for emergencies. Call 1550 or 1455 to get the location.

## SPORTING GOODS

Hervis, Sports Experts and Intersport Eybl

## SECOND HAND STORES

CARLA: Caritas Wien	Two locations (both with parking) plus a boutique. Furniture, household items, clothing, books, sporting equipment and toys. <a href="http://www.carla-wien.at">http://www.carla-wien.at</a>
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Brigitte's Second Hand Store	Higher-end women's clothing, shoes, and accessories. Döblinger Hauptstraße 62, 1190 Wien
KleinStein	Sells kids clothes and toys Langegasse 63, 1080 Wien
Kinder Second Hand	Sells kids clothes and toys, Doblinger Hauptstrasse 46, 1190 Wien

## HEALTH CLUBS/GYMS

Manhattan Fitness	<a href="http://www.manhattan.at">www.manhattan.at</a> , two locations, large, upscale Health Club offering many amenities including child care, spa and indoor pool.
Holmes Place Fitness Club	<a href="http://www.holmesplace.at">www.holmesplace.at</a> , several locations (one inside the Millenium City Mall), large, upscale Health Club offering many services including child care, spa and indoor pool.
Stars Fitness	<a href="http://www.starsfitness.at">www.starsfitness.at</a> , several locations, medium size upscale club, offering many services including an indoor pool (no child care).
Top Gym	<a href="http://www.topgym.com">www.topgym.com</a> , conveniently located in the Q19 Mall, open 24 hours every day, large open space offering machines, free weights, cardio and classes (no pool, spa or child care).
FITINN Gyms	<a href="http://www.fitinn.at">www.fitinn.at</a> , smaller gym, offers a room for "women only", many locations throughout Vienna (no pool or child care).

*There are many other Health Clubs and Gyms in Vienna, easy to find using the internet*

## WATCHING AMERICAN OR BRITISH TV

Slingbox or SkyTV  
[www.unblockus.com](http://www.unblockus.com), strongVPN

*Don't see what you need? Ask us. Your Country Coordinator and other PTF members are happy to make recommendations and/or share our experiences.*